

Notice of References CitedApplication/Control No.
10/042,236Applicant(s)/Patent Under Reexam
Halow et alExaminer
Alexander KalinowskiArt Unit
3626

Page 1 of 1

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	Document Number Country Code-Number-Kind Code	Date MM-YYYY ¹	Name	Classification ²	
A	6,343,271	1/2002	Peterson et al.	705	4
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NON-PATENT DOCUMENTS

	Include, as applicable: Author, Title, Date, Publisher, Edition or Volume, Pertinent Pages
U	Twigg, Gary, "New technology tools can help control settlement costs", National Underwriter, 5/12/1997, Vol. 101, No. 19, pp. 7.
V	Anonymous, "Software, services help manage health care costs", Employee Benefit Plan Review, February 1994, Vol. 48, No. 8, page 16.
W	Bose et al., "Application of intelligent agent technology for managerial data analysis and mining", Database for Advances in Information Systems, December 1999, Vol. 30, No. 1, pp. 77-94.
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¹ A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a).¹ Dates in MM-YYYY format are publication dates.² Classifications may be U.S. or foreign.